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HDP/SB/21 based on PTO/SB/21 (08-00)

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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number	10/798,629
Filing Date	March 11, 2004
Inventor(s)	Douglas Harold ROLLENDER
Group Art Unit	2681
Examiner Name	Congvan Tran
Attorney Docket Number	29250-002319/US

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Letter to the Official Draftsperson and _____ Sheets of Formal Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input checked="" type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> LETTER SUBMITTING APPEAL BRIEF AND APPEAL BRIEF (w/clean version of pending claims) <input type="checkbox"/> Appeal Communication to Group (Notice of Appeal, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):		
<table><tr><td>Remarks</td><td></td></tr></table>			Remarks	
Remarks				

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Harness, Dickey & Pierce, P.L.C.	Attorney Name	Reg. No.
		Gary D. Yacura	35,416
Signature	<i>[Signature]</i> #56,007		
Date	May 10, 2007		

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PATENT
ATTORNEY DOCKET NO. 29250-002319/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: Douglas Harold ROLLENDER CONF. NO.: 6663
SERIAL NO.: 10/798,629 GROUP: 2681
FILED: March 11, 2004 EXAMINER: Congvan TRAN
FOR: METHOD OF ASSOCIATING DATA WITH A CALL TO A CALL
CENTER

***REVOCATION OF POWER OF ATTORNEY, SUBSTITUTE POWER OF ATTORNEY,
AND CHANGE IN CORRESPONDENCE ADDRESS***

Customer Service Window
Randolph Building
401 Dulany Street
Alexandria, VA 22314
Mail Stop Amendment

Dear Sir:

The Assignee of the above-identified patent application, Lucent Technologies Inc., having a business office at 600 Mountain Avenue, P.O. Box 636, Murray Hill, NJ 07974-0636, as evidenced by the recordation at **Reel 015086 and Frame(s) 0227**, hereby revokes any and all previous powers of attorney for the above-identified patent application or issued patent, and hereby appoints the firms of Harness, Dickey & Pierce, P.L.C. and Lucent Technologies as the attorneys of the Assignee to receive all correspondence relating to the above-identified application or patent and to transact all business in the United States Patent and Trademark Office connected therewith, with full power of substitution and revocation, and the Assignee ratifies any act done by the Assignee's attorneys in respect of this patent. The new correspondence address is:

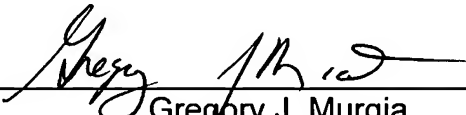
HARNESS, DICKEY & PIERCE, P.L.C.
P.O. Box 8910
Reston, VA 20195

Customer Number 30594

The undersigned (whose title is supplied below) is empowered to sign this Revocation and Substitute Power of Attorney on behalf of the Assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

5/1/2007
Date



Gregory J. Murgia
Corporate Counsel
Reg. No. 41209